

NAREMBURN LOCAL CENTRE STREETScape UPGRADE

Stakeholder and Community Consultation Report

Willoughby City Council conducted community consultation for proposals for streetscape upgrade works in the Naremburn Local Centre

Letters were distributed to local residents and businesses in the Naremburn Local Centre area around Willoughby Road and Rohan Street. Posters were distributed, and displayed in local businesses, highlighting the consultation process and inviting residents and businesses to a public co-design workshop that was held on 30 March 2002 at Naremburn Library. The Workshop was attended by 22 interested parties with 18 completed feedback sheets completed. Council received an additional 22 submissions from residents and businesses via its online Have Your Say platform. All submissions supported the proposal to upgrade the Local Centre.

Council considered and analysed the submissions which have formed the basis for a design brief to interested local centre designers.

Table 1. Summary of Community Comments to the four questions asked

Question 1. What is it you like about the centre as it is now	
<ul style="list-style-type: none"> • Attracts the community, Village Feel, Varied businesses • Village atmosphere, outdoor dining, amount of car parking, variety of businesses, history • Nice community feel/meeting spot, good selection of shops/cuisine • Great community gather place, variety of cuisines • Paved area with seats, good number of shops • Local atmosphere, meeting place, heritage feeling • Sense of community, history of Forsyths, ability to walk or cycle, atmosphere, excellent food • Community, energy of the outdoor seating, variety of shops, greenery, night life • Small scale with little green, parking • Local community feel, diversity of shops, outside seating options • Easy access from surrounding areas, good parking, access by cycles • Very nice community and neighbourhood, parking spaces • Its old fashioned • Ease of parking access, village feel • Convenience, outdoor seating, neighbourhood feel, unique shop fronts • Village feel, independent shops, connected to bike path, friendly shop owners, 	<ul style="list-style-type: none"> • It maintains a village atmosphere. It is community focussed. • The variety of retail stores along the strip. • Not much. Bottle shop is cheap. • Outdoor dining area • Community feel but atmosphere lacking • They are our closest shops/restaurants and we like the fact it's the focus of the Naremburn community • That it has a 'village' like feel, small, low rise sps • Community feel and individual character. A great place for locals to meet and children to play. • Low rise buildings, the heritage setting of the shops, schools and churches. Naremburn is recognisable as Naremburn and hasn't yet been ruined by overdevelopment. I like that Naremburn's Centre is free from apartment blocks, the shop tops aren't bulky apartments. • Cafe outdoor seating • Eat n Chill, Naremburn Pizzeria, Thaitanium, Brew CaféNaturalistic setting • The village feel, it's low rise and cosy. • Small and local • Open spaces and plants, & trees • Relaxed, old school, friendly community, fantastic shops and food • Local friendly parking • shop variety

<p>neighbourhood feel, area for kids to run around (safe), Naremburn sign</p> <ul style="list-style-type: none"> • Walking to the shops, nice atmosphere to meet up, village feel • Tree cover is fantastic during summer, sheltered seating protected from the road, very easy to walk to • No large shops or long opening hour shops. • Opportunity to eat outside particularly during COVID times • flexible seating options with the ability to move chairs and tables around as needed. There's ample shade for rainy and hot days. I also like the sound barrier to the road created by the trees. • It has a boutique and local feel • Village feel 	<ul style="list-style-type: none"> • the small amount of shops and it feels like a happy little community • Good to have a strip of small local shops for basic shopping and a cup of coffee • I like the idea of the centre. • It's easy access • Great selection of cafes, shops and it has a community feel • Village feel with plenty of free parking, great easy access to shops makes the centre so unique, it has to be maintained • local/independent shops and cafes, no chain stores, low-rise • Alfresco • Exhibiting some renovation of shops which is promising • Community feel
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Question 2. What three changes would make it better	
<ul style="list-style-type: none"> • Shade/Shelter, More shared space, Better parking (improved layout) • Increased dining area (covered), level access, remove car parks • Better alfresco dining, flat areas, barrier between cars and dining area, undercover areas, more parking elsewhere, better trees/planting, uniform seating style • More outdoor dining with cover, greenery, flat levels, direct turn to shops instead of Rohan, consider closing slip road • Replace bench seat that was removed, safety rail to outer edge of brick wall, plants further in, replace lost oak tree, green wall to block view of Willoughby Road • More landscaping, better traffic control, pedestrian underpass/overpass on Rohan Street • Less noise/sound walls, more outdoor dining, safe clean green space, safer active transport links and bus stops for kids • Acknowledgement of traditional owners, increased and enhanced seating area, better lighting and security feel at night • Parking, need to fix Willoughby Road, more greenery • More public space, noise attenuation/greening, less traffic/parking • Move bus stop south, put zebra crossing not wombat crossing, public toilets, take out hump in middle of Rohan Street 	<ul style="list-style-type: none"> • more parking spaces • metered or line parking along both sides of Willoughby Rd and a concrete barrier/sign if a resident's driveway is boarding it • Ensure neighbouring residents aren't inconvenienced by any changes that are planned. • nicer streetscape • Larger space for outdoor seating at the cafes, covered walkways for when it rains, • More parking, fresher more modern look replacing out dated bricks and upgrading gardens whilst still providing barrier to street, open plan shaded community area open to all (less separation barriers etc. between shops marking out their space). • more parking, more outdoor seating, safer crossing at Rohan Street AND across the carpark entrance (near the footbridge) • Level seating for the existing shops, more seating, Entry from Willoughby Rd only after the traffic light • More undercover area • Difficult to answer because they are quite useful already. • More space for pedestrians to dine. More restaurants + other shops to attract locals in. More parking & also more room for bike storage/ lane. • Better restaurants. Increased pedestrian safety between On Quiamong when crossing

- Permanent outdoor eating space, children's playground area, entry from freeway/access straight
- Making a multi storey car park, permanent seating outside, open a super shop e.g. Coles/Woolworths
- Toilet, gazebo/enlarge the piazza, planters and more greenery
- More functional outdoor dining area, improved safety from road traffic and noise, more street trees
- Street trees – lots, more space for the community to come together, change traffic flow one way northbound, bike facilities, public toilet, indigenous history
- Take out the parking, add a park for more open space, level the street for outdoor dining
- Connect cycle path to footbridge via dedicated bike lane, remove parking and create open green space, additional covered seating, shield from Willoughby Road via greenery
- Fix the Parking by implementing metered bays/allocated spots, Force shops to maintain a higher level of cleanliness by removing rubbish/food scraps, Fix the footpath along Willoughby Rd
- Even flooring so that it's more stable for chairs and tables, large waiting area space for Forsyth cafe.
- invest into shops, green space and noise reduction
- free Parking moved to the rear, more outside seating, more cafe style businesses
- Smarten up the fabric

- from First Choice to the shared path next to Gore Hill Freeway.
- Larger pedestrian area. Better separation from Willoughby Road traffic. More landscaping.
 - The car park area needs to be turned into seating, the cafes/restaurants expand their outdoor seating, A "green" wall that blocks the noise/view of Willoughby Rd view
 - Better outdoor seating for dining. Better landscaping. Less cars.
 - Favourable rents and promotion/advertising support to boost patronage and entice new restaurants/shops
 - Widen the footpaths to allow for more seating, plantings to hide the freeway and reduce noise and pollution, more green open space
 - A tidy up. It looks scruffy. A convenience store. Better parking organisation
 - Convenience store, more cafes/restaurants, more atmosphere - eating outdoors
 - Deciduous trees for summer shade
 - not overdeveloping it, adding more green space/trees with places to sit and a car parking area that is not crammed.
 - More plant scaping
 - Better outside chairs, another 2 disabled chairs, improve the pavement
 - The car park is shocking – 1. Car park needs to be one way not two. 2. Car park needs to be far safer for pedestrians, cyclists and kids 3. Reduce the traffic noise by planting more trees. To add some more bins for both recycle and general waste; to have public toilets; to maintain parking

Question 3. What key issue would you like to see solved

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| <ul style="list-style-type: none">• More shared space, Area for community markets• Level access better signage, better planting, more outdoor dining, alfresco lighting• Bus stop from freeway to be located at top of hill/shops• Uneven surface, beautification required, bike parking, more rubbish recycling• Public toilets• Area remains viable for businesses, no exorbitant rents, traffic congestion• Traffic noise/pollution, integrate history of "central township", improved signage, history artwork• No place/identity, more greenery, increased seating, covered seating, better lighting and security, pedestrian flows, name of village• Sewage maintenance, road maintenance, parking/traffic, green, increase number of shops• Better place making, better quality shops, improved and enlarged public space (less parking)• More parking, better sign, toilets, rubbish• Access from freeway, child's playground, Rohan Street extended car space• Access from freeway to shopping area• More alfresco dining area (and covered)• Tiredness – needs a creative re-imagination of the centre, multi-functional public space recognising and celebrating the indigenous history of the place• Activate/create a community hub with a creative feel• Levelling of the walking and seating and outdoor dining area outside the shops• Level the area to create flat areas for seating, improve accessibility of the area in front of the shops• Metered parking bays on both sides of Willoughby Rd, | <ul style="list-style-type: none">• The area looks generally drab and dated, requires a fresh new look not necessarily layout upgrades.• safer crossing at Rohan Street AND across the carpark entrance (near the footbridge)• More available seating• Retain its character.• Parking is the main issue & the shop frontage / shops could do with a spruce up along with adding more variety• Conflict between diners and people walking or running through the area.• It feels like a car park rather than a community space. Noise from traffic. Better flow from foot bridge into area.• Outdoor seating• It feels tired and therefore not an attractive destination.• Vacant shops• Car Pollution• Hiding the freeway!• Fix the uneven flooring.• Noise reduction from freeway• Outside seating• a nicer car parking area without having to compromise the local streets as they already have enough parking issues.• I think it is fine the way it is and should be left• The pavement• Car parking• Retain parking to keep shops viable as mostly takeaway• Not enough all day parking for staff members working at those shops• maintain parking spaces!!!• parking - need metered parking on both sides of Willoughby Rd• More space along the strip - Make it easier to walk the strip along Naremburn shops, attract more shops/cafes |
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Question 4. What three words would you use to describe how you want the centre to look and feel

- Inclusive, Attractive, Sociable
 - Welcoming, accessible, charming
 - European alfresco dining
 - Welcoming, Charming, unified appearance
 - Warm, clean, well designed/clear walkways
 - Local, historical, pedestrian
 - Beautiful, character, celebration of heritage, appealing/inviting
 - Community, green, inviting
 - More parking, more shops, make a post office
 - Inviting, contemporary, green
 - Friendly, family, green
 - Family, friendly, secure
 - Friendly, easy access, easy parking
 - Green, villagey, accessible
 - Safe, vibrant, landscaped
 - Leafy, destination, creative
 - Green, friendly, clean,
 - Green, welcoming, clean
 - Clean, Open, quiet
- Village, dog friendly

- relaxed, inviting and comfortable.
 - As it now is
 - A community village
 - Village, Heritage, Greener
 - Local
 - Warm, pretty, modern
 - Community, uplifted, care
 - Fresh, village, greener
 - local, community, clean
 - Retain its character
 - Simple, quaint, relevant
 - New, exciting & alive
 - Bit more modern
 - Green. Open. Community.
 - Vibrant, full and green
 - Modern. Welcoming. Green.
 - Heritage, Green, Same
 - More Villagie feel
 - Alive, useful, community
 - village, quiet
- Alive, village-feel and convenient